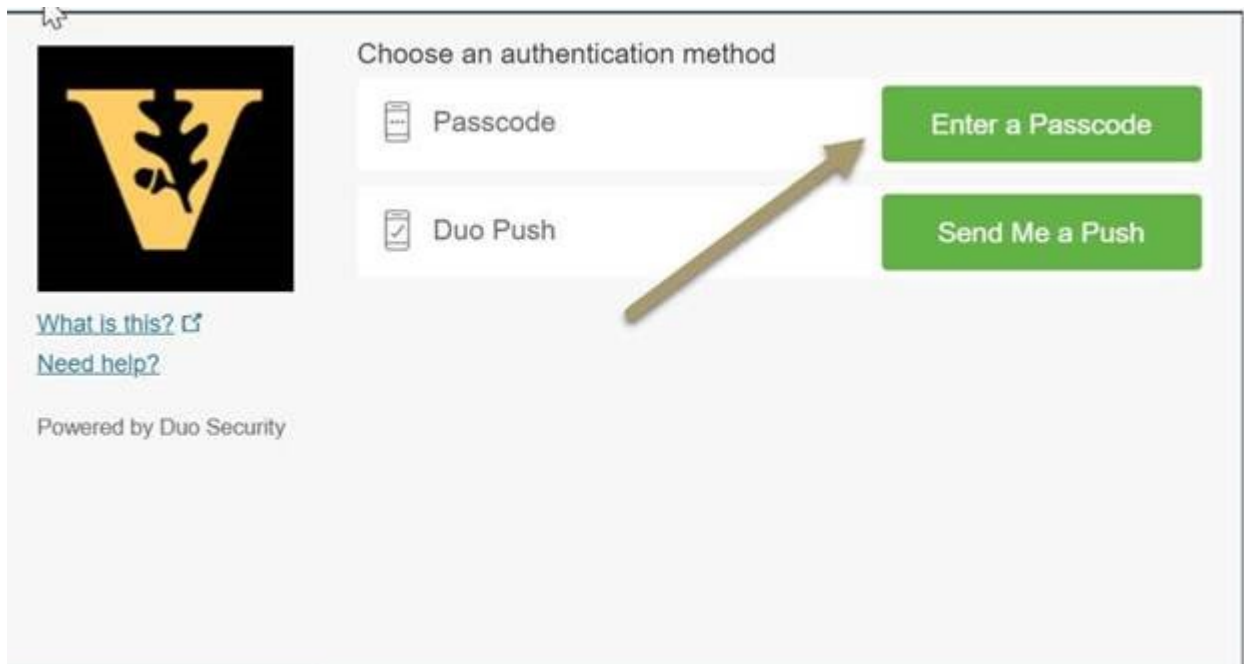


Re-register DUO Application for New Phone

This article will show you how to re-register your DUO application if you get a new mobile device or complete a factory reset.

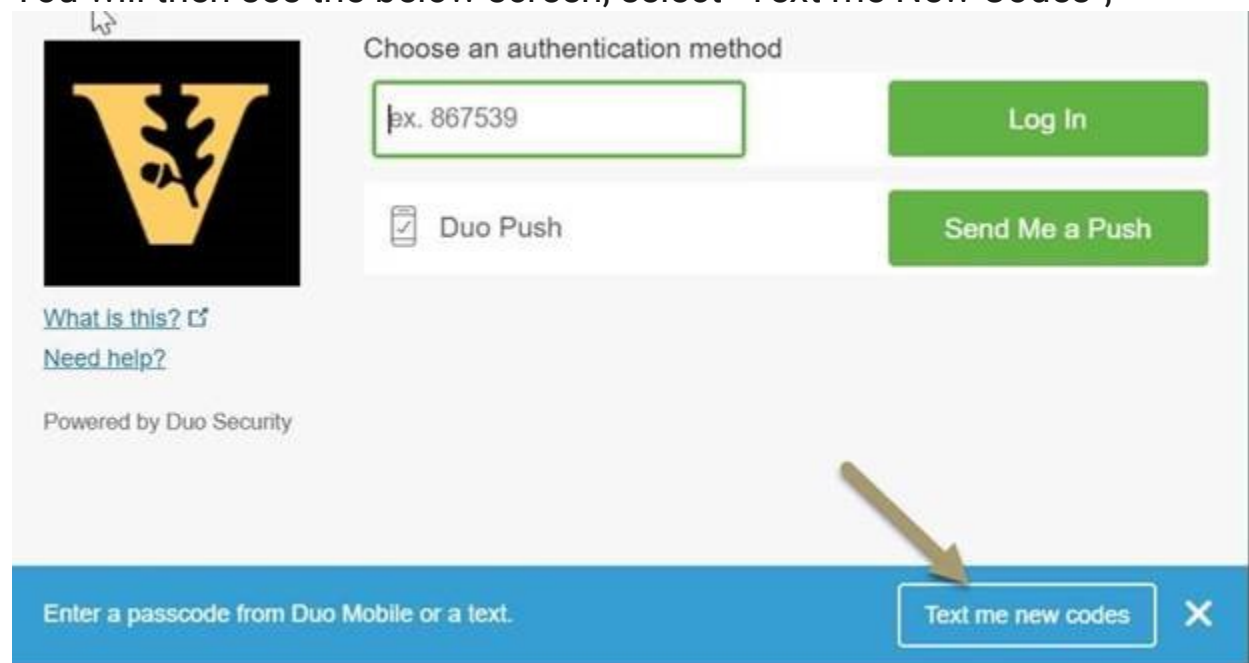
STEP 1

If you acquire a new device, please sign into the [Self-service Portal](#). Once signed in to the portal you will be prompted with the below screen, click the green “Enter a Passcode” button.



STEP 2

You will then see the below screen, select “Text me New Codes”,



Choose an authentication method

ex. 867539

Log In

Duo Push

Send Me a Push

What is this? [↗](#)

[Need help?](#)

Powered by Duo Security

Enter a passcode from Duo Mobile or a text.

Text me new codes [✕](#)

You will receive a code on your phone, which you will enter as your passcode to log in. Once signed in, you can select “Device Options” next to the phone number or device you wish to edit.